



**COVID 19 (nCorona) Virus Outbreak Control and Prevention State Cell**  
**Health & Family Welfare Department**  
**Government of Kerala**

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**COVID-19 – Guidelines for employees in shopping centers and shopping malls– Reg**

**No./31/2020/Health - 20th March 2020**

WHO has declared the COVID-19 epidemic affecting more than 160 countries as a Pandemic. Due to the inflow of persons from affected countries, Kerala state has strengthened the surveillance and control measures against the disease.

All Shopping Malls and Shopping Centers to take the following actions:-

- All merchants / retail shop owners should ensure facilities for hand washing in their business establishments.
- Maintain social distancing of at least one meter between employees and customers.
- Provide adequate hand sanitizer at shop entrances and counters and ensure all employees and customers use sanitizers properly.
- Employees and transacting customers sitting on payment counters should clean their hands with a sanitizer after each payment.
- Maintain hygiene in Wash rooms. Keep sufficient tissue papers and soap solutions. ( Do not keep soap)
- Posters containing messages such as washing hands, using hand rubs, handkerchiefs when coughing and sneezing, etc. should be displayed at every establishment.
- Posters showing the steps of hand washing should be displayed in the washing area.
- Promote online money transactions.
- The Shop/Company owners must ensure that their workers are not having symptoms on a daily basis.

- The company owners should ensure the absence of their employees at work place if she /he is suffering from symptoms.
- Employees with any type of contact history (COVID 19) must exercise home *quarantine* and should inform to both nearest health Care institutions and district control room. Also the institution should be closed as per the directions from health authorities.
- As part of greetings, offer 'Namasthe' instead of handshakes
- Contact numbers of DISHA and District Control Rooms should be displayed in the organization.
- For any other queries regarding this please contact the DISHA helpline number (1059/0471-2552056)



Principal Secretary